

September 2021



You are in charge of a meeting!

MM



When you attended a terrible meeting, why was it awful?

Example If you attended a poor meeting, what made it awful?

Example

If you attended a poor meeting, what made it awful?

Unprepared for attendance



Example

If you attended a poor meeting, what made it awful?

Stacked Audience wanted a vote!



Example

If you attended a poor meeting, what made it awful?

Hostile Audience took over meeting



Exercise

If you attended a poor meeting, what made it awful?

Committee leader had no idea what they were doing!



There are three kinds of people:

those that make things happen

 those that watch things happen and

• those who wonder what happened



Everyone has a plan until they get punched in the mouth."

- Mike Tyson

Who is in charge of the meeting?





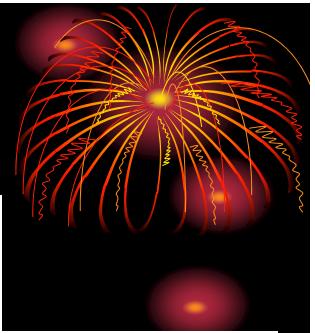




Who is in charge of the meeting?

- Boss
- President
- Facilitator
- Leader
- Administrator
- Convener
- Manager
- Supervisor
- Director
- Organizer





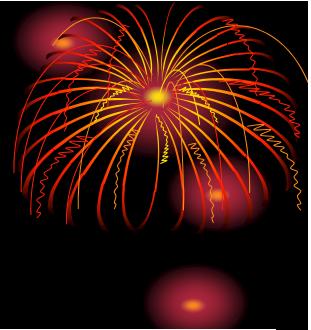




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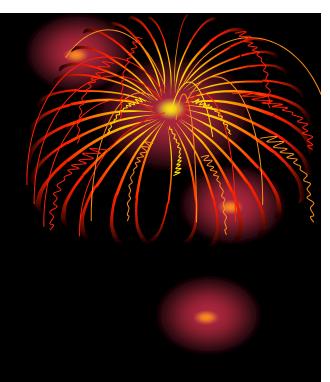








What does a facilitator do?



What does a facilitator do?

 The person who leads a group through a process that allows the participants to focus on the issues that they came to discuss.

Facilitator Role 1) Works with group prior to meeting determine process (Be prepared)



Facilitator Role 2) Creates a collaborative working environment – serves the group



Facilitator Role

3) Sets ground rules



Ground Rules

- Listen with respect
- No personal attacks
- One person speaks at a time
- All ideas count
- Right to pass/wiggle space
- Everyone gets a chance to speak
- Make decisions by consensus
- Turn off cell phones

Facilitator Role4) Remains neutral

LAWFUL NEUTRAL

The Prime Directive prohibits me from helping you.

Facilitator Role 5) Sees that everyone participates



Facilitator Role 6) Moves through agenda & keep group focus on issues



Facilitator Role 7) Watch group to protect ideas and people from attack, controls emotions



Facilitator Role

8) Helps group reach goals in time allowe



"OK, all those in favour of delegating decision-making, shrug your shoulders"

Facilitator Role 9) Sets:

- Future meeting date
- Record meeting information
- List actions with names
- Steps for next meeting



Respected Facilitator Traits

- Preparation
- Follow-Through
- Communication
- Sees Big Picture
- Multitasks Well
- Respect Other's Agendas
- Desire to Achieve Results



Exercise

What makes a good meeting?

3 Parts to a Meeting

- Before Plan, Anticipate, Prepare
- During Effective Meeting, Tackle

Work

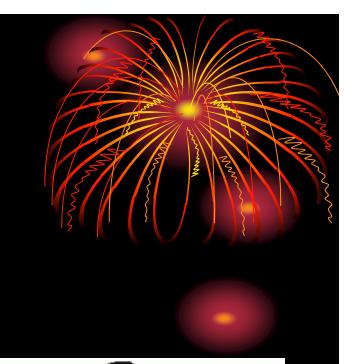
After – Follow Through, Reports,

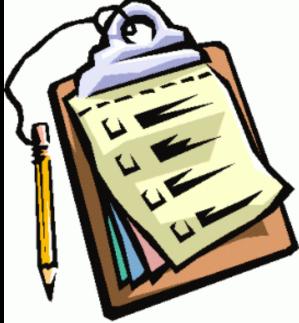
Closure

Meeting Tips

Agenda

- Everyone get one
- Times listed
- Introductions
- Who speaks
- Topics discussed





Why do you need an agenda?

Meet Goals
Keep on Task
People part of Process
Group knows where it is going

Meeting Format - Start to Finish

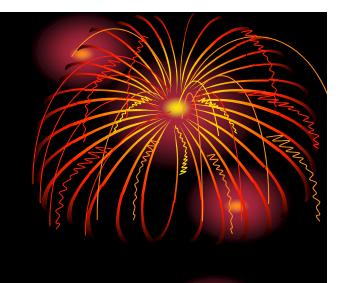
- **1. Introductions Welcomes**
- **2.** Minutes & Financial
- **3. Committee reports**
- 4. Old Business
- **5. New Business**
- 6. Assignments Deadlines Action Steps
- 7. Next Meeting Date

Meeting Tips

Meeting Notices

Date
Place
Time
Length*





Meeting Tips

Facilities

Seats
Internet
Lights
Size



Meeting Tips Room Arrangement



Meeting Tips

Prepare for technical difficulties



Meeting Tips Ice-Breakers or Welcome





Meeting Tips Refreshments or Meals



Meeting Tips Sign-in, name tags, supplies





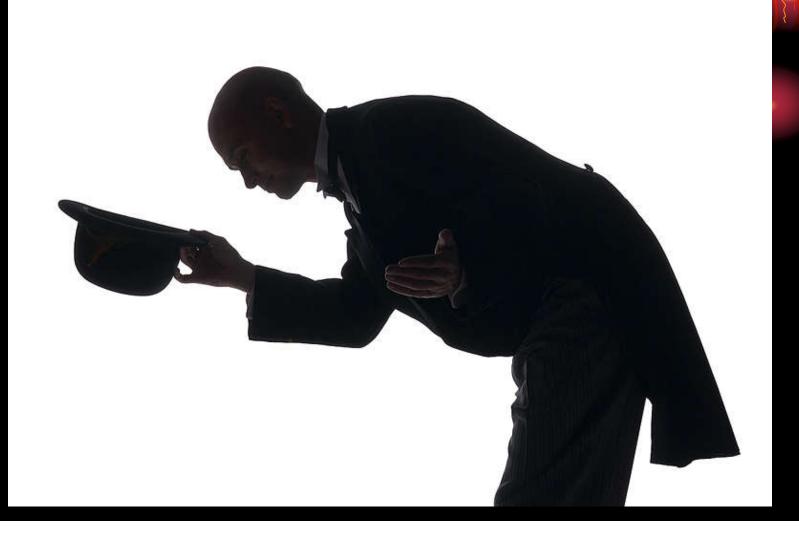


Meetings Tips

Focus on common goals to benefit organization



Meetings Tips Respect time. Respect ideas



Meetings Tips Length of Discussion?

Get to the **point**

Meetings Tips Leave personal feelings and agendas at door.

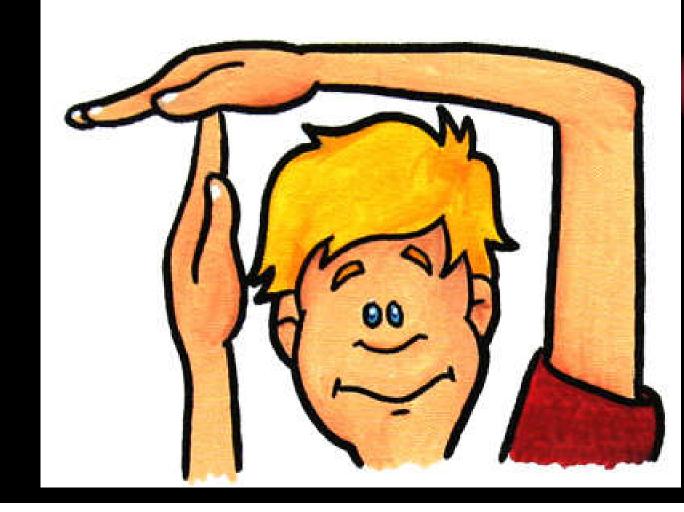


Meetings Tips (RROO) stay on the agenda.



Meetings Tips

Breaks



Meetings Tips Parking Lot



Meetings Tips

Take minutes



Summarize Outcomes





Voting

- Majority Vote
- Decision by Consensus
- Compromise
- Multi-voting

- Brainstorming
 - Write out on card (less than 4 words with 1 answer per card)
 - Place on large screen.
 - Go through process to group them.

- Brainstorming
 - Generates lots of ideas
 - Getting a group started First time
 - Large group includes everyone
 - No controversy (first step)
 - Don't know group

Card Storm

Individuals write on cards.

• Group discuss. (Top 3)

Go around room group by group.

- Card Storm
 - Creativity
 - Build consensus link ideas
 - Deals with Bully, Silent
 - Builds trust & communication
 - Fast decision

Nominal Group

Write ideas on cards (individual).
Go around room – ideas on paper.
Vote by dots.

- Nominal Group
 - Gets a group started
 - Large group includes everyone
 - Prioritize gives a group decision
 - Limited budget
 - Lots of ideas
 - Fast solution needed

Swot
Strengths
Weaknesses
Opportunities
Threats

• SWOT

- Define & prioritize issues
- Base on org. Strengths
- Group not controversial
- Gather information

Status Quo

If we did nothing, what would happen (consequences)?

- Status Quo
 - Group can't get started
 - Wide area of opinions
 - Established group

Problem Definition

1) Group determines situation.

2) What want to happen?

3) What is the problem (barriers)?

- Problem Definition
 - Define problem first
 - Difficult start
 - Slows jump to solution
 - Bully solution
 - New group

Action Planning

 Place in groups – different topics

Move people through groups

Report

- Action Planning
 - Get group to think where it is going
 - Provide report info.
 - Wide area of agreement
 - Little trust
 - New group

