

**September 2021** 



# You are in charge of a meeting!

MM



## When you attended a terrible meeting, why was it awful?

## Example If you attended a poor meeting, what made it awful?

## Example

## If you attended a poor meeting, what made it awful?

Unprepared for attendance



## Example

## If you attended a poor meeting, what made it awful?

Stacked Audience wanted a vote!



## Example

## If you attended a poor meeting, what made it awful?

### Hostile Audience took over meeting



### Exercise

## If you attended a poor meeting, what made it awful?

Committee leader had no idea what they were doing!



## There are three kinds of people:

those that make things happen

 those that watch things happen and

• those who wonder what happened

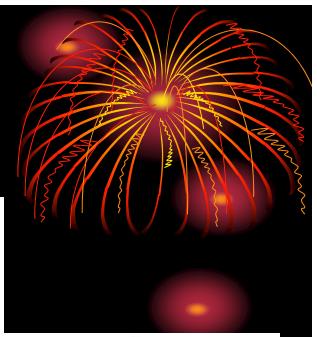


Everyone has a plan until they get punched in the mouth."

- Mike Tyson

## Who is in charge of the meeting?





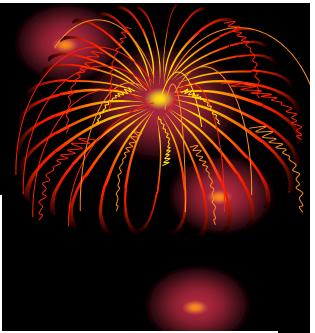




## Who is in charge of the meeting?

- Boss
- President
- Facilitator
- Leader
- Administrator
- Convener
- Manager
- Supervisor
- Director
- Organizer









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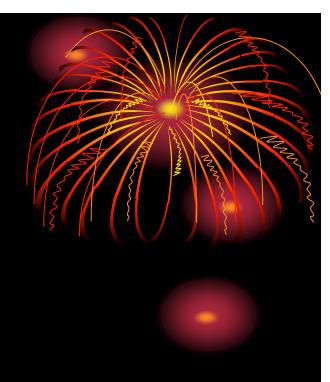








## What does a facilitator do?



## What does a facilitator do?

 The person who leads a group through a process that allows the participants to focus on the issues that they came to discuss.

# Facilitator Role 1) Works with group prior to meeting determine process (Be prepared)



# Facilitator Role 2) Creates a collaborative working environment – serves the group



## Facilitator Role

### 3) Sets ground rules



## **Ground Rules**

- Listen with respect
- No personal attacks
- One person speaks at a time
- All ideas count
- Right to pass/wiggle space
- Everyone gets a chance to speak
- Make decisions by consensus
- Turn off cell phones

## Facilitator Role4) Remains neutral

## LAWFUL NEUTRAL

The Prime Directive prohibits me from helping you.

## **Facilitator Role** 5) Sees that everyone participates



## Facilitator Role 6) Moves through agenda & keep group focus on issues



## Facilitator Role 7) Watch group to protect ideas and people from attack, controls emotions



## Facilitator Role

8) Helps group reach goals in time allowe



"OK, all those in favour of delegating decision-making, shrug your shoulders"

## **Facilitator Role** 9) Sets:

- Future meeting date
- Record meeting information
- List actions with names
- Steps for next meeting



## Respected Facilitator Traits

- Preparation
- Follow-Through
- Communication
- Sees Big Picture
- Multitasks Well
- Respect Other's Agendas
- Desire to Achieve Results



### Exercise

# What makes a good meeting?

## **3 Parts to a Meeting**

- Before Plan, Anticipate, Prepare
- During Effective Meeting, Tackle

### Work

After – Follow Through, Reports,

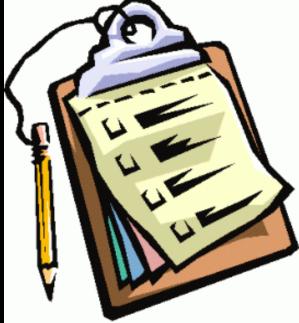
### **Closure**

## **Meeting Tips**

Agenda

- Everyone get one
- Times listed
- Introductions
- Who speaks
- Topics discussed





## Why do you need an agenda?

Meet Goals
Keep on Task
People part of Process
Group knows where it is going

## Meeting Format - Start to Finish

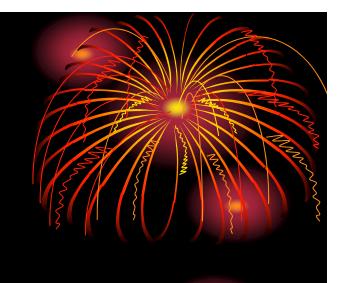
- **1. Introductions Welcomes**
- **2.** Minutes & Financial
- **3. Committee reports**
- 4. Old Business
- **5. New Business**
- 6. Assignments Deadlines Action Steps
- 7. Next Meeting Date

## **Meeting Tips**

**Meeting Notices** 

Date
Place
Time
Length\*





## **Meeting Tips**

### Facilities

Seats
Internet
Lights
Size



## Meeting Tips Room Arrangement



### **Meeting Tips**

#### Prepare for technical difficulties



# Meeting Tips Ice-Breakers or Welcome





# Meeting Tips Refreshments or Meals



# Meeting Tips Sign-in, name tags, supplies





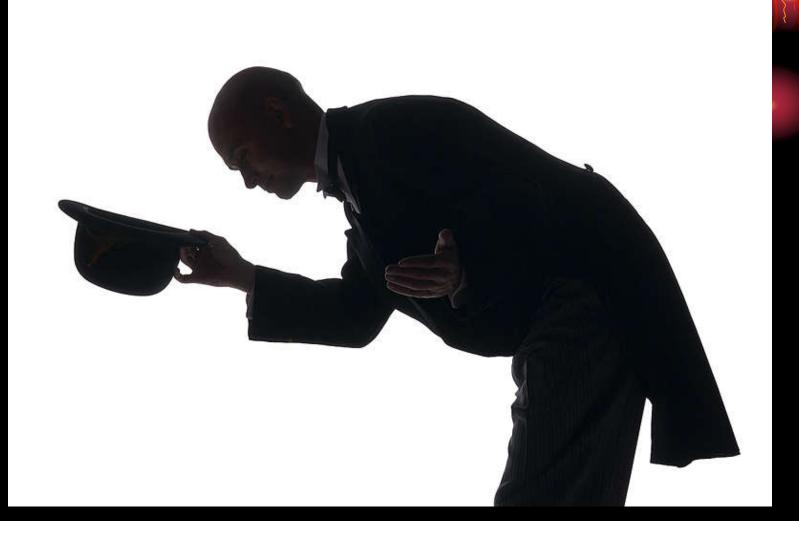


### **Meetings Tips**

Focus on common goals to benefit organization



# Meetings Tips Respect time. Respect ideas



# Meetings Tips Length of Discussion?

# Get to the **point**

# Meetings Tips Leave personal feelings and agendas at door.

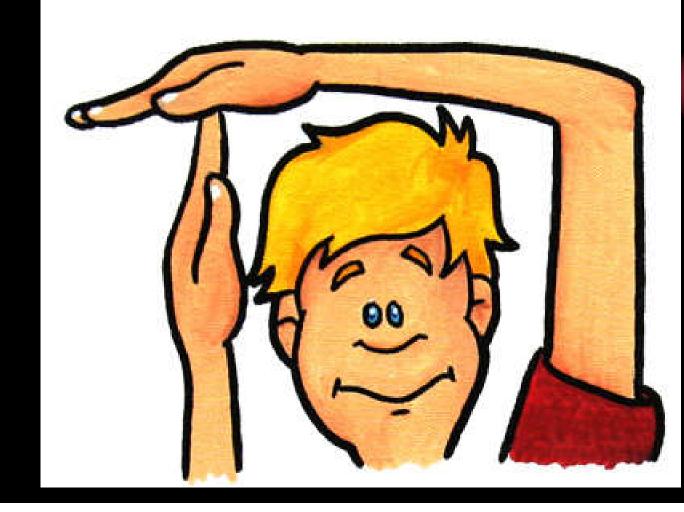


## Meetings Tips (RROO) stay on the agenda.



# **Meetings** Tips

#### **Breaks**



# Meetings Tips Parking Lot



## **Meetings** Tips

# Take minutes



#### Summarize Outcomes





#### Voting

- Majority Vote
- Decision by Consensus
- Compromise
- Multi-voting

- Brainstorming
  - Write out on card (less than 4 words with 1 answer per card)
  - Place on large screen.
  - Go through process to group them.

- Brainstorming
  - Generates lots of ideas
  - Getting a group started First time
  - Large group includes everyone
  - No controversy (first step)
  - Don't know group

Card Storm

Individuals write on cards.

• Group discuss. (Top 3)

Go around room group by group.

- Card Storm
  - Creativity
  - Build consensus link ideas
  - Deals with Bully, Silent
  - Builds trust & communication
  - Fast decision

Nominal Group

Write ideas on cards (individual).
Go around room – ideas on paper.
Vote by dots.

- Nominal Group
  - Gets a group started
  - Large group includes everyone
  - Prioritize gives a group decision
  - Limited budget
  - Lots of ideas
  - Fast solution needed

Swot
Strengths
Weaknesses
Opportunities
Threats

#### • SWOT

- Define & prioritize issues
- Base on org. Strengths
- Group not controversial
- Gather information

Status Quo

## If we did nothing, what would happen (consequences)?

- Status Quo
  - Group can't get started
  - Wide area of opinions
  - Established group

Problem Definition

1) Group determines situation.

2) What want to happen?

3) What is the problem (barriers)?

- Problem Definition
  - Define problem first
  - Difficult start
  - Slows jump to solution
  - Bully solution
  - New group

Action Planning

 Place in groups – different topics

Move people through groups

#### Report

- Action Planning
  - Get group to think where it is going
  - Provide report info.
  - Wide area of agreement
  - Little trust
  - New group

